

Premier Tours & Travel's Unique Experiential Travel for 2019

Exploring Tuscan Wines and Culinary Experiences
With Chef Bob Waggoner

"amid the amazing landscapes of the Val D'Orcia Region of Tuscany"

Fall 2019 and Spring 2020



Premier Tours & Travel, Inc.
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Villa Il Pozzo Accommodation

About the Property

Villa Il Pozzo is a superb and stylish farmhouse with extensive outdoor areas, set in one of Tuscany's most spectacular locations, immersed in the famed world heritage, preserved Val d'Orcia. Enjoy the 360 degree views over the hills and enchanted countryside to the town of Pienza. The owners have meticulously organized several outdoor dining and lounging areas to take full advantage of the breathtaking views. Each and every corner of the property is characterized by rustic, understated elegance and unique furnishings. The property has a main villa and a charming annex, and both have been fully renovated and splendidly furnished and decorated. All bedrooms are ensuite with new and modern baths. Surrounded by the typical Val d'Orcia clay hillocks, you can enjoy stunning views over the valley and its hill towns. The common areas are spacious and beautifully decorated with unique taste and style. Guests will marvel at the hilltop villages, castles and vineyards, while tasting the celebrated red wines of Montepulciano and soaking up the beauty of the Tuscan countryside.



Chef Bob Waggoner



About Chef Bob Waggoner: Chef Bob received his formal training with Michael Roberts at Trumps in Los Angeles from 1981 to 1983, and later in France at a constellation of Michelin-rated restaurants with chefs Jacques Lameloise, Charles Barrier, Pierre Gagnaire, Gerard Boyer and Mark Meneau. At 23, he took on his first chef position at the private club "Members" in Caracas, Venezuela. Chef Bob Waggoner returned to France at age 24 to become chef of the Hotel de la Poste in Avallon for three years. Then, in 1988 at age 26, in the town of Monetaeu in Burgundy, he became the first American chef to own his own restaurant in France, the much acclaimed Le Monte Cristo. He is one of the few Americans to be Knighted with the "l'Ordre du Mérite Agricole" from the Government of France. In 1991, Waggoner was offered the opportunity of Chef de Cuisine with Chef Jean-Pierre Silva, the two-star Michelin, at Le Vieux Moulin in Beaune, France. After 11 years in France, he returned to the States in 1993 to cook at the award-winning Turnberry Isle in Florida, before joining The Wild Boar in Nashville, where he earned the restaurant a coveted AAA Five-Diamond Award and the Grand Award from Wine Spectator. He finally found his way to Charleston where he was Executive Chef of Charleston Grill at Charleston Place for a dozen years. Every year, Chef Bob was at the Charleston Grill, it was awarded AAA Four-Diamond and the Mobile Four-Star award, and in 2001-2005 he was nominated four times for The Beard Foundation "Best Chef Southeast" award. Always well regarded as a media-savvy chef, he has won an Emmy for his television show "Off the Menu" with Turner South. He also hosted 2 cooking shows with **PBS, U Cook with Chef Bob and Sing for Your Supper with Chef Bob.** Currently, he is the owner of "**In the Kitchen with Chef Bob Waggoner**" where he hosts cooking classes in a relaxed, casual, and sophisticated atmosphere. With his easygoing nature, he can teach anyone the culinary tips and techniques for "how it's done" in the finest restaurants.

The Amazing Countryside, Villages and Vineyards of Tuscany



Market Day in Montepulciano



Unesco World Heritage Val d'Orcia



Town of Pienza



Itinerary

Day 1

Depart US for Florence, Italy

Day 2 – Florence - San Gimignano

Arrive Florence International Airport in the AM

A private transfer will be waiting for you for travel to your villa. Depart **Florence** and travel through the rolling hills, olive groves and vineyards of the beautiful Tuscan countryside where a stop will be made to visit the beautiful town of **San Gimignano** with its main street, Via San Giovanni, along which you can see nice, small shops and taste some of the local produce. Experience lunch in a local trattoria, stroll in some picturesque alleyways, and see amazing views of the countryside from this lovely village. Following lunch, continue on to Villa Il Pozzo. After time to settle in, all will gather for a Welcome Wine and Cheese reception. Observing the preparations for your dinner while enjoying the wonderful wines of Tuscany, makes for a truly memorable first evening in beautiful Tuscany! Buon Appetito!

Welcome Wine and Cheese Reception

Welcome Chef's Dinner at the villa; *Chef selected wine list with wines available for purchase*

Day 3 - Pienza

Wake up to breakfast and the amazing views of the **Val d'Orcia region** of Tuscany, a UNESCO World Heritage site. Spend the morning on a guided tour in the lovely town of **Pienza**, known as the "ideal city of Renaissance" and sits amidst gentle, undulating hills and wonderful natural landscapes. The central Piazza Pio II is framed by 15th century buildings like the Pienza Cathedral and Piccolomini Palace. The latter was Pope Pius II's summer residence and features a roof garden with valley views. To the west is the Pieve di Corsignano a Romanesque church with a circular bell tower which dominates the landscape viewed from afar. This picturesque village enjoys a strategic position standing high atop a hill, dominating all the Orcia Valley with extraordinary views. Visit two of Pienza's most renowned living sculptors who have lived all of their lives in Pienza and see how their art has been greatly influenced by their cultural heritage and closely represents the history of the valley. **Pienza** is known for its famous pecorino cheese and offers many shops for tasting. There will be time for exploring and shopping on your own in the many fantastic shops and quaint cafes in which to stop for lunch. Join Chef Bob on a visit to the local pecorino cheese shops to select the finest varieties of pecorino cheeses. Upon return to your villa, enjoy a tasting of the varieties of aged pecorino cheeses.

Included Dinner with Wine Pairing offering 6 different wines; Osteria La Porta, La Cantina in Monticchiello, Tuscany

Day 4 - Siena

Your day begins with a step into the past that takes you to the city of **Siena** with its narrow back streets, fortified houses, medieval towers, tiny piazzas, and lesser known churches rich in masterpieces. Walk around the **Palio de Campo**, where a bare-back horse race has taken place for centuries in the main square, the Campo, while continuing to stroll past the

many cafes, bars and shops. Note the fan-shaped central square where you will view the Palazzo Pubblico, the Gothic town hall, and Torre del Mangia, a slender 14th century tower with sweeping views from its distinctive white crown. This tour takes you behind the scenes into the neighborhoods (called Contradas) with the church and museum, which give an understanding of the spirit and the fascination of this event. After your tour, enjoy a gelato at one of the famous Gelateria's. Choose lunch on your own and/or shopping before meeting your driver to return to your villa. Savor a glass of wine, while the Chef demonstrates the unique **"art of pasta making."**

Opportunity to observe the "art of pasta making"

Chef's Dinner with a Italian Chef and Chef Bob; *Chef selected wine list with wines available for purchase*

Day 5 – A Visit to Agricola Fontanelle, Vineyards, Chianciana Terme, Tuscany

Your relaxing morning begins with a short drive over winding roads that meander through the countryside and offer magnificent vistas at every turn to arrive at Agricola Fontanelle, owned by the Rosati family, known for their attachment to culture of the land and hospitality. The excellent D.O.C.G Chianti wine, exclusively from the owner's vineyard, is intentionally limited and the choice of looking after small areas of land containing the best characteristics of soil, have awarded the owner with high quality wines that are among the more traditional Tuscan classics, but well-structured and complex; the charcuterie comes from their cured pork meats that come only from Cinta Senese pigs, renowned for its meat, such as prosciutto and salame. Lunch with wine from the Rosati brothers vineyard will be in the Old Town at their specialty shop. Enjoy time for shopping among such brands as Gucci, Prada, Maxmara, Jimmy Choo and more.

Roll your sleeves up for a unique and fun evening in the kitchen!

Pandemonium in the Kitchen! - A Cooking Challenge (a surprise ending!)

Italian Chef along with "nuovi amici"; *Chef selected wine list with wines available for purchase*

Day 6 – Podere Il Casale Farm, Cheese Tastings

Today, visit a 300-year-old Tuscan farmhouse located on top of one of the renowned rolling hills of Tuscany with a breathtaking view of the town of Pienza, the medieval village of Monticchiello and Mount Amiata and the Orcia Valley. This organic farm property, **Podere Il Casale**, is a small farm with animals and a dairy, where you will learn about the making of **Pecorino di Pienza** cheese and taste the distinctive differences created by the aging process. They also boast of very fine goat cheeses as well. Enjoy the cheese tastings with wine processed from the grapes in the vineyards on the farm and lunch with the afternoon free to explore at leisure. You may choose to join Chef Bob on a visit to the local market to select the finest and freshest ingredients for your optional cooking class.

Optional Hands-on Cooking Class

Chef's Dinner with Chef Bob; *Chef selected wine list with wines available for purchase*

Day 7 – Montepulciano - Cortona

After breakfast, your morning travel begins with a tour of the medieval town of **Montepulciano** set atop a narrow ridge of volcanic rock that combines Tuscany's superb countryside with some of the region's finest wines. Make your way up the steep and winding walkways that lead to the narrow streets, where you will arrive at the Piazza Grande, the heart of Montepulciano and the focus of the city. Stop in the middle of the square or near the lovely fountain and feel the unique atmosphere offered by the Plaza surrounded by the Duomo, the Palazzo Comunale, the Palazzo Tarugi and the Palazzo Contucci. Historic cantinas right within the walls, which have been dug out underneath the prestigious palazzos, make for a nice stop for a glass of wine. Visit the **famous Thursday market** in the old town at the top. The marketeers arrive early with their draped stalls and rows and rows of fresh vegetables, aromatic herb stalls and forays of olives, breads, oils and cheeses that will be touted at every turn. Experience the market with Chef Bob, as he selects the freshest ingredients for your dining experience. We continue our walk to Cantina Fattoria della Talosa for a wine tasting of their **Vino Nobile di Montepulciano**, including lunch in the famous Talosa Cellars, which date back to the 16th century. The brick passageways contain a series of vaults and niches where the barrels are placed. Inside the Historic Cellar, there are huge oak barrels where **Vino Nobile di Montepulciano** is aged. After lunch, we make our way to the town of **Cortona**, made famous in the movie, "Under the Tuscan Sun". In **Cortona**, there will be time for enjoying a bit of history combined with time for shopping in the many wonderful art galleries and shops.

Optional Hands-on Cooking with Chef Bob

Chef's Dinner with Chef Bob and a Italian Chef; *Chef selected wine list with wines available for purchase*

Day 8 – Pienza

For your last day in Tuscany, enjoy a shopping morning in **Pienza** to purchase last minute gifts such as fine leather goods and beautiful linens to take home. The impression given as you walk through the narrow streets for the last time is that of an extremely perfect and proportional ensemble, somewhat as if you are admiring a Renaissance village depicted in a magnificent painting. After shopping, enjoy lunch on your own. In the afternoon, spend the balance of your day at leisure.

Wine Tasting Experience at the Villa with Sommelier, Klajdi Belaj (Private Sommelier to George Lucas, Producer/Director)

Chef Bob's Farewell Dinner; "pairing the food with the wines of Tuscany"; *Complimentary wine with dinner*

Day 9- Transfer to Florence – Brunelleschi Hotel or similar

Brunelleschi Hotel or similar for 3 nights

The historic location of the Brunelleschi Hotel inside the oldest tower of the city of Florence and the medieval church, will allow you to immerse yourself in enchantment and mystery of Renaissance Florence.

Welcome Dinner at a local, typical Italian restaurant; *Wines and alcoholic beverages available for purchase*

Day 10 - Florence

Wake up to breakfast and an amazing view of the city of **Florence**, the birthplace of the Renaissance. Today, embark on a guided walking tour of Florence's Renaissance heart, followed by a visit at the **Galleria dell' Accademia** to see works by many of the greatest artists of the 14th and 15th centuries to include Michelangelo's famous sculpture of *David*. The rest of the afternoon will be free to explore Florence on your own. Florence is filled with Renaissance riches to include the **Duomo** and the 14th century **Ponte Vecchio**, framing delightful views of the Arno River.

Dinner on your own

Day 11 - Florence

This morning, visit the **San Lorenzo Market**, which runs along several streets surrounding the **Mercato Centrale**. File between the hundreds of stalls on either side of the street with vendors **selling pottery, clothing, souvenirs and various leather goods**. This is a great place to **find gifts** to bring back to your friends and family. After your shopping experience at the outdoor market, you may choose to visit **The Centrale Market** which is a **two-level food market**, making up the second half of the San Lorenzo Market. The **Mercato Centrale** is in a beautiful building designed by Giuseppe Mengoni, a famous architect. Enjoy lunch at one of the many food vendors or wander to find the perfect Osteria to savor local Italian wine and cheeses. Be sure to sample the gelato on your walk about! The rest of the day is free to discover Florence with its many shops at your leisure or choose a dinner venue to enjoy the best Tuscan cuisine in the many restaurants available.

Dinner on your own

Day 12 - Transfer to Florence International Airport for flight to US

Transfer from your hotel to the Florence International Airport for your flight home

Your Tuscany Adventure includes:

- 7 night stay in a luxury villa with pool near Pienza and Montepulciano, Tuscany, Italy
- Maid Service daily
- 3 Nights stay in the lovely **Brunelleschi Hotel** or similar in Florence, Italy
- Guided walking tour of **Florence** to include the Galleria dell' Accademia to view the Michelangelo's *David*
- Visit to **San Lorenzo Market** and the **Centrale** Market for shopping! Not to be missed!
- 10 Breakfasts; 2 Chef Dinners with Chef Bob; 2 Chef Dinners with a local Italian chef; 2 Collaboration Chef Dinner; 1 Welcome Dinner in Florence, Italy
- 2 Optional Cooking Classes with Chef Bob
- Guided Pecorino Cheese Tasting with wine at **Podere Il Casale**, a small local farm
- **Private Wine Tasting** of the Wines of Tuscany at the Villa with **Sommelier, Klajdi Belaj**
- Welcome/Arrival Wine and Cheese Gathering at the villa
- Guided walking tour of **Cortona** and **Montepulciano** to include a Wine Tasting with lunch at **Talosa Winery** in Montepulciano and a visit to the local market
- Guided Olive Oil, Wine and Charcuterie tastings at **Agricola Fontanelle** with a guided tour of the Rosati Farm
- Guided tour of **Siena** (3 hours) to see the largest medieval square in the world where the **Palio Horse Races** take place every year and taste of the fabulous gelato
- A visit to the postcard perfect village of **San Gimignano** with its renowned towers, followed by lunch with olive oil and Chianti wine tasting
- A visit to the picturesque village of **Pienza**, known for its famous pecorino cheese, for a guided walking tour and shopping in the local shops and markets; shopping the pecorino cheese shops with Chef Bob
- A stop at the lovely walled village of **Monticchiello** for a Dinner and Wine Pairing Event at Osteria La Porta with amazing views overlooking the amazing Val d'Orcia
- All Private Transfers as required within the program
- Tourist Tax and VAT

COST OF YOUR Tuscan Wine and Culinary Experience

\$5348 per person based on double occupancy

Single Supplement: An additional \$1500

Deposit: \$1000 per person due at time of booking or by February 28, 2019

PLEASE NOTE: AIRLINE TICKET COSTS ARE NOT INCLUDED; We highly recommend purchasing travel insurance. If you decide to purchase travel insurance, we are happy to help you with that. If deemed necessary, this itinerary may be altered at the discretion of Premier Tours & Travel, Inc. ****Limited Space Available** The rate will be based on confirmation of a minimum of 16 participants. **Please call** Judy at 843-237-9903 or 843-359-9593 to request a brochure or to confirm your reservation.

Booking Form

To confirm your reservation, please complete and return this form by February 28, 2019 with a non-refundable deposit of \$1000/per person and payable to Premier Tours and Travel, Inc. Please send completed form and payment to Maria Cartwright, Premier Tours and Travel, by mail: 10729 C Ocean Highway 17, Pawleys Island, SC 29585; or call 843.237.9903 to make a deposit payment by credit card and email completed form to maria@premiertravelsc.com . **PAYMENT IN FULL is DUE by June 1, 2019**

Participant #1

Full Name as it appears on ID

Address

City

State

Zip

Telephone (home)

Telephone (cell)

Email

Participant #2 (if applicable)

Full Name as it appears on ID

Address

City

State

Zip

Telephone (home)

Telephone (cell)

Email

Accommodations and Hotel Room Preference:

___ Two Single Beds

___ One Queen Bed

TOTAL PACKAGE RATE PER PERSON: \$5348

Single Supplement: \$1500 (additional)

Deposit Due: \$1000 per person

ALL GROUND TRANSPORTATION, TAXES, AND SERVICE FEES ARE INCLUDED IN YOUR PROGRAM PACKAGE

****TRAVEL INSURANCE: ___YES ___NO**

Premier Tours and Travel strongly suggests travel insurance.

PAYMENT METHOD

Please charge my credit card for the amount of \$ _____ Enclosed is a check for \$ _____
___ AMEX ___ MasterCard ___ Visa

Credit Card Number
CVC

Expiration

Credit Card Billing Address

City

State

Zip

Signature

For any questions regarding your reservation, please contact Maria Cartwright or Judy Gaither at 843-237-9903 or email to: maria@premiertravelsc.com or judy@premiertravelsc.com

PREMIER TRAVEL POLICY

Premier Tours and Travel, Inc., Represents and is an agent for carefully selected tour operators, destination management companies, transportation services, hotels and restaurants, all of which are disclosed principals and independent contractors. The Agency is not responsible for any injuries, damages or losses to any traveler in connection with mechanical or construction difficulties, social or labor unrest, adverse climatic conditions, diseases, terrorist activities, or any unnamed actions, omissions or conditions outside the Agency's control. By registering for this program and embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby advised of such risks and advised involved in such travel, whether expected or unexpected. Traveler is hereby advised of such risks and advised to obtain appropriate insurance protection.

Special Events and Tours:

All components, services and suppliers for this itinerary have been selected by the client, in addition selected private events, experiences and entertainment. Premier Tours and Travel, Inc. are solely acting as the tour / event coordinator and under the guidance of the incoming land suppliers, the (Tour Operator) and the clients.

If there are any discrepancies between the terms of this agreement and the terms of any other agreement between the suppliers/tour operators and the clients or group, referring to the client or group party to this itinerary/contract only, then the terms of this agreement shall govern.

Hotel Bookings

Hotels are selected by the client, with the guidance of the Tour Operator and incoming suppliers. Hotels are paid in advance for the client / group and are non-refundable after payment is made.

Package Itinerary and Inclusions

The confirmation sets out the package inclusions. Services not described in Confirmation are not included in the package. The confirmation sets out the Tour Package Itinerary. Times indicated may vary depending on third party supplier confirmation and matters beyond the control of Premier Tours and Travel.

Program Director Group Policy

The group must have a designated representative or program director accompany the tour from beginning to end as a Group Escort. The Group Escort's responsibilities will include but not limited to:

Collecting for hotel/restaurant incidental charges incurred by guests prior to departure charges not collected will be the responsibility of the Group

Arranging luggage pulls time / group check-in, etc.

Ensuring that all vouchers are presented to suppliers at the beginning of each service

Deposits

Premier Tours and Travel, Inc., and Independent **Tour Packages require a non-refundable**, non-transferable, deposit.

Gratuities

Gratuities to the guides, drivers are not included and at the discretion of the client.

Payments Terms

Group Balance shall be pay to Premier Tours and Travel of the purchase price for all bookings no later than 90 days prior to tour departure. If full payment is not received prior to the applicable due date, respective bookings on any or all space may be cancelled at Premier Tours and Travel sole discretion.

Travel Insurance:

Should the unexpected occur, Premier Tours and Travel strongly recommends being protected prior to and during your travels to ensure your travel investment and well-being are covered. If you wish to purchase travel insurance, please see our website www.premiertravels.com If you need assistance, please call our office 843 237 9903.

Cancellation:

In the event of subsequent cancellation, the following will be assessed prior to departure:
60 days or less – 100% non-refundable.

Alteration by you: If you request any amendments to your travel arrangements once your booking has been confirmed, an amendment fee of \$250.00 per alteration will be charged. If you request any changes in services or accommodation, once commencement of travel, Premier Tours and Travel will do all possible to accommodate your request, however, any costs incurred due to such amendments, you will be liable for any cancellation/retention charges that may be levied for the previously booked service and for any costs incurred to secure revised arrangements. All prices quoted are based on current rates in effect at time of brochure printing and are subject to change. We will remain consistent with the scheduled Itinerary to the best of our ability, but it is not guaranteed as some changes may be outside of our control. No changes of any kind are permitted within 60 days of travel.

Refund Policy

There is no refund for the unused portion of a partial trip if a passenger does not complete all confirmed days of travel. No refunds will be made because of airline delays, unused services, or other acts beyond the control of Premier Travel. Premier Travel strongly recommends that guests acquire trip cancellation insurance.

Cancellation by You:

Should you wish to cancel your travel arrangements, you must notify Premier Tours in writing. Please note that deposit or full payments are non-refundable.

Alterations Made to the Schedule Program:

Travel arrangements are planned and secured in advance and so changes in itinerary content may be unavoidable. These changes may be due to circumstances amounting to "force majeure" or reason beyond Premier Travel's control. They could include but not limited to: delay in departure due to flight disruption, closure of a hotel, strikes, riots, natural occurrences, decisions by State Governments of Tourist Organizations that cause force alterations to a planned itinerary, its duration, time spent in a city or requiring the need to remove a city or part of from the itinerary. Premier Travel, reserves the right to cancel, modify alter or substitute all or any part of the services when necessary or advisable without incurring any liability. Should this occur, Premier Tours, agrees to provide the best alternative reasonable available. Every effort will be made to adhere to the specifics provided; however, circumstances may necessitate alteration, including the occasional accommodation change from the properties listed the brochure/program or tailored itinerary.

Liability:

Group Travel, The Group agrees that Premier Tours and Travel, notwithstanding any other term or condition of this agreement, is not responsible for an claims, losses, damages, costs, or expenses arising out of an injury, accident or death damage, loss or delay of baggage or other property, or delay, inconvenience or loss of enjoyment resulting from any cause beyond the reasonable control of Premier Tours and Travel, including but not limited to: mechanical breakdowns, fire, theft, civil disturbances, strikes, government actions, weather and other factors and causes beyond its control.

Documentation Required for Travel: Passports, Visas and Your Responsibilities:

For International Travelers require a passport with at least six months validity beyond completion of travel. The client accepts full responsibility for obtaining all travel documentation, including but not limited to passport, entry visa and permits prior to commencement of travel, and is solely responsible for any consequences resulting from missing or defective documentation. Any information or advice given by Premier Tours and Travel regarding visas, vaccinations, climate, what to pack, baggage, etc., is purely advisory and provided as a courtesy. Premier Tours and Travel is not responsible of any errors or omissions as to the information provided by third parties. Visas may be required to travel to your chosen destination and US citizens should consult with the appropriate Consulate and Embassies. It is the responsibility of the individual traveler to secure the proper documentation prior to commencement of travel.

Flight Arrival and Departure and Air Services:

International airfare may be purchased through Premier Travel for travel originating in the US. By using Premier Travel series, you agree that Premier Travel, in purchasing, selling or otherwise arranging air transportation, is acting only as your agent and is not liable or responsible for any accidental death, personal injury illness, property damage delay or other loss or expense of any act of God, or any actions or omissions (including any failure to provide services) default of, any carrier. All carriers are independent contractors and are not owned, managed, controlled or operated by Premier Travel. Your airline ticket constitutes a contract between yourself and the airline (and not Premier Travel), even with regard to seat assignments, name changes, schedule changes, flight changes, missed connection, cancellations, claims for a refund or reimbursement of airline ticket fees, or any other loss or expense incurred by you for any reason whatsoever (including, without limitation to bankruptcy, insolvency, reorganization of a carrier or similar relief from creditors) when purchasing or using the carrier's services. If you miss connection, cancel or change your flight and flight does arrive within on hour of scheduled transfer time, you are responsible for securing your own transfers to your destination.

Luggage Handling & Restrictions:

For Domestic Travel, please check with your airline carrier for luggage restrictions.

For International Travel: Due to space restrictions, we ask that you please limit your checked luggage to one suitcase per person weighing no more than 50 lbs (23 Kg). Luggage exceeding the maximum restrictions is subject to expensive overage fees or is at risk of being left behind. Many airlines are now charging fees for checked, regardless of the number of bags. Although every effort is made to handle guests' luggage carefully, we cannot be responsible, assume liability or accept claims for loss or damage to luggage and personal effects due to breakage, theft, or fair wear and tear through hotel airline and group carrier handling. It is important to have adequate insurance to cover these eventualities. For additional Information with regards to luggage, please contact the individual airline carrier.

Airline Seat Reservations:

Due to the difference in policies and charges according to your seat preference, type of aircraft and airline company, please contact the airline directly.